



GHRC User Characterization

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2016 GHRC User Working Group Meeting
Sept 20-21, 2016



- If changes and improvements are to be driven by responding to user needs, we need to understand who our data users are and determine what their needs are
- We can look at web metrics, ftp metrics, kayako user questions, direct email or interpersonal contact
- But do these types of metrics do not necessarily answer important questions we may have
- This next activity is designed to help us start to collect some information, and you are the user community representatives

- In the following questions, we ask that you consider the word “you” to represent both you personally and also the user community you represent

Who are the GHRC User communities? Are we missing any?

- Lightning science
- Hurricane science
- Satellite precip validation
- Satellite microwave radiometers and sounders
- Severe Weather (including Tornado science and Severe Thunderstorm/Ice Storm etc.)
- Education (elementary, high school, undergraduate and graduate levels)
- Operational User Community
 - Aviation Weather Center
 - Storm Prediction Center (SPC) NOAA
 - National Weather Service (NWS)
 - National Hurricane Center (NHC)

What data do you typically use?

What other data would you like to see at GHRC?

How timely do you need data to be?

Do you use older data, or only the most recent?

How fast do the data go stale?

How do you access or want to access data?

What tools or software do you prefer to use?

Are there any problems when using data?

What data formats work best for you?

What type of documentation do you expect to receive when you get data from a DAAC?

Are you getting it?

With respect to non-data services (*not data access or data visualization*), how can we best support you and your research?

Do you ever contact User services and are they helpful?

What roles would you like to see the GHRC staff scientists perform within your communities?



Discussion

What meetings are important to your user group?

What journals are most important to your user group?

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- Questions on Google Form regarding this UWG Meeting
 - Were the presentations shown today useful to you?
 - Did this meeting cover the right mix of topics?
 - Is one full day enough time?
 - Do you have any suggestions for upcoming meetings?

Evening at Campus No. 805

<http://campus805.com/directory/>

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